

# The Epson Business Scanner Advantage:

Organizations Share Their Document Scanner Success Stories



When business workflows require scanned documents, it's often a real-time request that demands a solution with: comprehensive compatibility, road tested reliability and outstanding service & support. Many companies are still transitioning from paper to digital records and Epson business scanners dramatically streamline data capture and access.

Epson offers an unmatched lineup of small, light and portable document scanners; high-speed, networked desktop document scanners; and flatbed scanners that offer large-format support. Epson support for integrated, full-color printing and scanning technologies is unmatched in the industry.

Epson Document Scanners are designed from the ground up with 24/7 reliability in mind. And they're backed by a 3-year limited warranty with available next business day full-unit replacement.

Read the following selection of case studies to see how these business leaders use Epson Document Scanners to ramp up their operational productivity at affordable price points.

**EPSON®**

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## Why Epson Document Scanners?

# Healthcare

## Reliable, Easy to Use, and Economical Solutions

Comprehensive Healthcare

### Challenge

Improve patient experiences, outcomes, and provider workflows and operations using an integrated mix of specialized scanners, printers, and disc storage systems.

### Solution

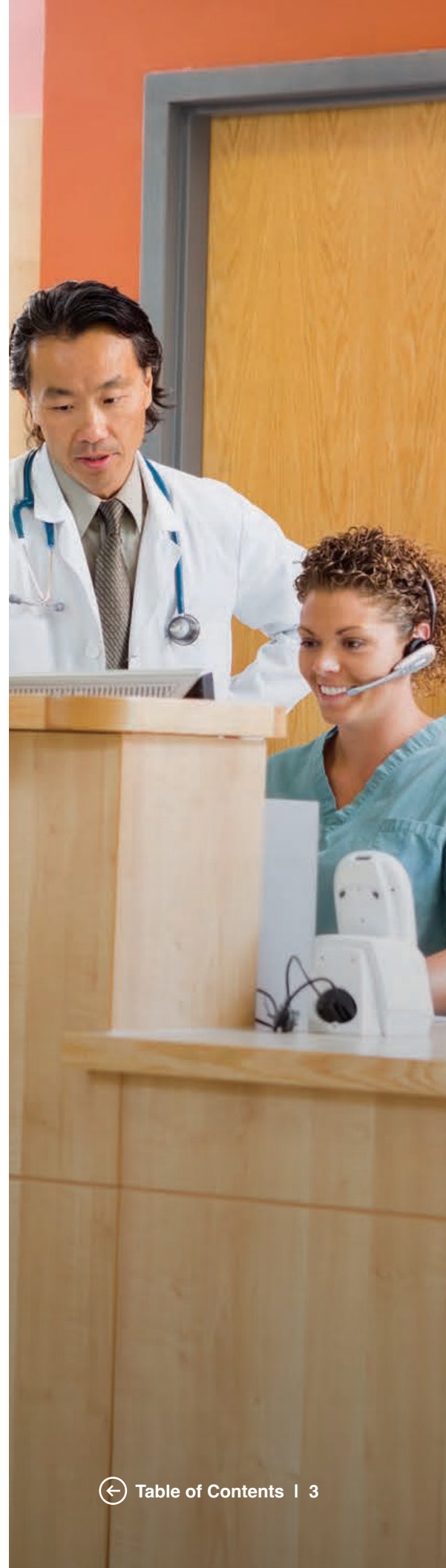
Leverage Epson's specialized healthcare expertise in integrating the latest product and service innovations to support the spectrum of healthcare delivery and service needs with reliability, efficiency and accuracy.

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Mobile Scanners

Desktop Scanners

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# PatientLink's Fast Solution to EHR Data Entry

Partner: PatientLink

## Challenge

Streamline patient intake data collection to improve the speed, accuracy and affordability of Electronic Health Record (EHR) workflows, giving healthcare providers more quality patient time and engagement.

## Solution

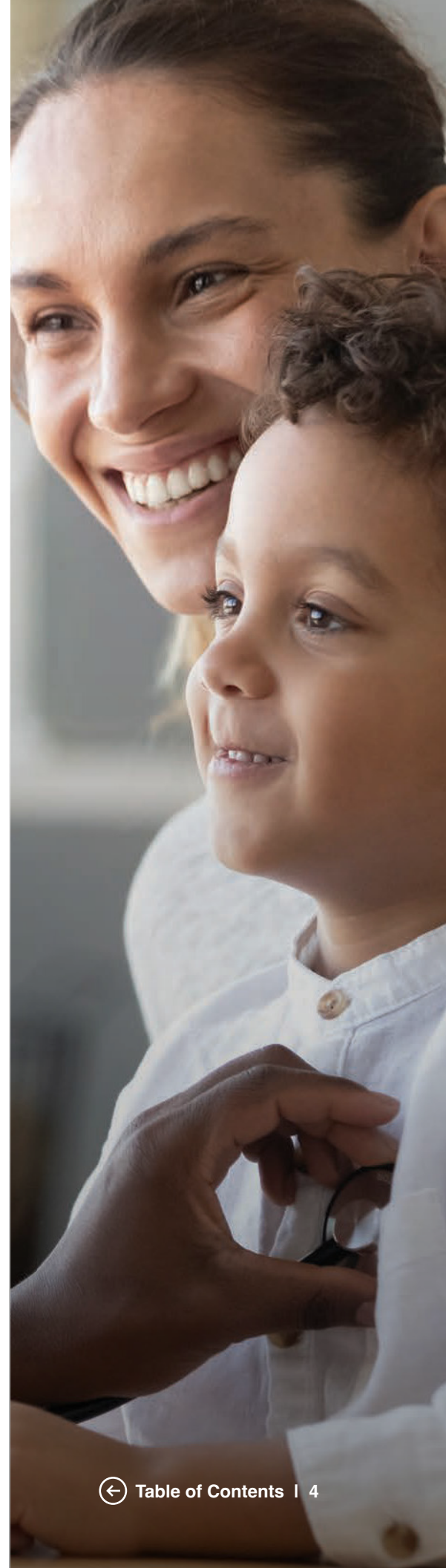
Pair well-designed, customized “bubble” intake forms with high-speed scanners and Epson WorkForce® Pro multifunction printers, to dramatically streamline data capture and access.

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# Targeted Personal Care

Partner: PioneerRx

## Challenge

Streamline and upgrade small to mid-sized pharmacies' capacity to deliver safe, accurate, comprehensive patient service and support through sophisticated use of full-color, integrated scanning and printing technologies.

## Solution

The Epson DS-530 color duplex document scanner showed to be affordable, fast and reliable. This allowed PioneerRX to allocate scanners through the areas that required a capturing solution, instead of adapting their workflow to a limited number of scanners.

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# Lightning Fast, Clean and Clear

Partner: Bender Eye

## Challenge

Growing optometry practice was using scanning and printing solutions that were unreliable, expensive and hard to maintain, affecting overall office productivity.

## Solution

Epson document scanners and business inkjet printers helped produce crisp-quality medical documents, quickly and hassle-free, reducing downtime.

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# Chiropractic Business Adjusts Office Equipment

Partner: Mensah Chiropractic

## Challenge

Chiropractic physician office required a fast and reliable document scanner and printer that required minimal intervention.

## Solution

Epson office solutions, including the wireless color document scanner and the network multifunction color printer with Replaceable Ink Pack System, provide high-quality scans that require low intervention. That leaves more time to focus on managing the business—not the office equipment.

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# Supporting Optometrists' Digital Transformation Efforts

Partner: ECR Vault

## Challenge

Increase staff productivity by digitizing paper documents quickly and at an effective cost while improving communications, quality of care, and the overall patient experience.

## Solution

Combine Epson DS-530 color scanners, software, and Epson CaptureProSM support to help staff reclaim 30% of their workweeks and increase patient engagement.

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# Preventing Dentists from Drowning in Documentation

Partner: Fusion Dental

## Challenge

Help dental practices speed up the process of digitizing paper documents without disrupting day-to-day dental workflows.

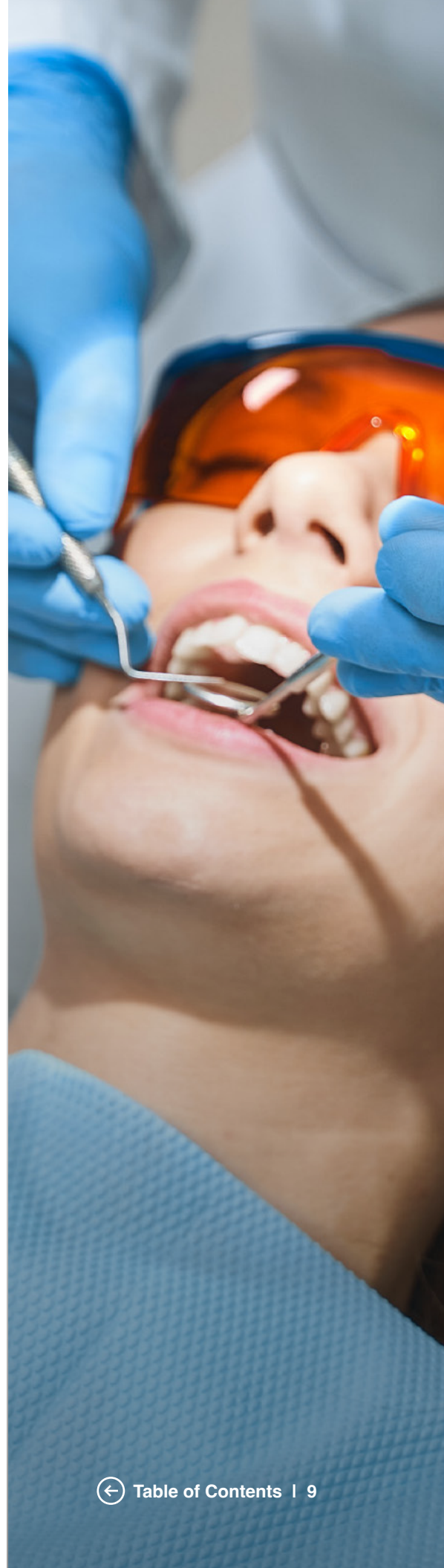
## Solution

Offer Epson DS-530 color duplex scanner—which seamlessly integrates with document management systems to improve efficiency and ensure HIPAA compliance—to dental clients.

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# Dental Practice and Assistant School Accelerates Productivity and Learning with Modernized Office Technology

Partner: Liberty Hill Dental and Dental Genius

## Challenge

Incorporating office solutions that are easy to use and integrate well with existing technology in dental office and school.

## Solution

Epson office solutions, including color document scanners, printers, projectors, and document cameras, provide seamless plug-and-play operation and can enhance administrative productivity and hands-on learning, leaving more time to focus on patient care and student success.

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# Finance

## The Dream of Entrepreneurship

JBM Tax & Bookkeeping Services

### Challenge

Help clients successfully transition from paper to digital records, while maintaining critical documents in paper form.

### Solution

Use the Epson DS-770 Document Scanner and Epson WorkForce® Pro WF-4720 to streamline operations and serve clients remotely, using Epson Wi-Fi connectivity and remote printing capabilities.

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# Small and Medium Business

## Building and Cultivating the Client Relationship

Hagan Business Machines

### Challenge

Retain and build customer relationships in the document scanner market segment, by maintaining dealer sell/ service agreement, emphasizing customers' business process optimization and strategic workflow analysis and planning.

### Solution

The Epson CapturePro partner program answers dealers' needs for excellent margins, upfront discounts, evaluation units, training, and marketing support. The program also delivers responsive, personalized service for dealers, all centered on high value, high-performance scanning solutions.

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Epson document scanners

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# Maximum Precision

Partner: Acutec Precision Aerospace

## Challenge

Support a high-volume document management operation in the demanding aerospace market, to assure 100 percent traceability for raw materials and assembly, while controlling costs, dramatically reducing downtime and achieving a reliable paperless documentation process.

## Solution

The Epson WorkForce DS-860 delivers the TWAIN drivers Acutec needs to work with existing document management systems at an affordable price point.

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# Capturing Profits with Epson

Partner: Hayats LLC

## Challenge

Help a successful office equipment reseller expand its paperless document scanning solutions for its customers and jump-start growth.

## Solution

Provide a collaborative partnership program with significant financial, service and marketing advantages, and a full range of proven scanning solutions at prices that support this client's thriving business.

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# Workflow Solutions

Partner: Select Imaging

## Challenge

Help clients make the move from paper-based workflows to paperless workflows with document management solutions designed to help mitigate the time and cost spent on manual data entry, filing and searching for paper documents.

## Solution

Foster a partnership program offering financial and service benefits, all backed by high-value, high performance, and high-speed document scanning solutions.

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# Accelerating Digital Transformation for a Diverse Slate of Clients

Partner: eBizDocs

## Challenge

Deliver bespoke digital transformation and document management solutions to a variety of organizations—including public sector agencies, enterprises, and SMBs.

## Solution

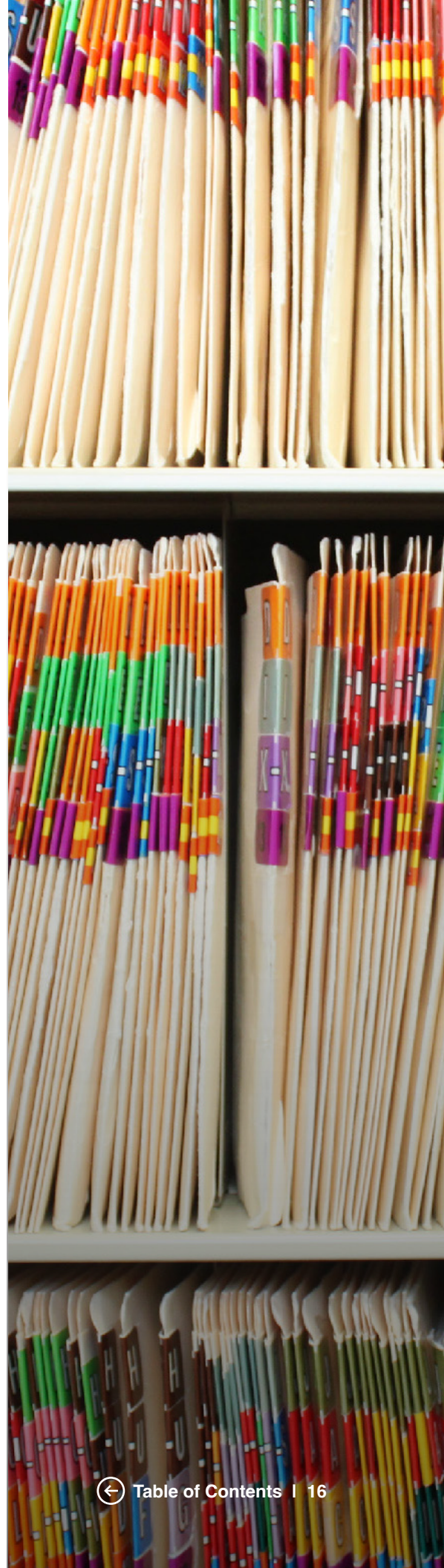
Epson's DS-32000 lets eBizDocs scan up to 40,000 pages every day. Despite this volume, they haven't detected a single issue in the QA process to date.

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# Overhauling an Insufficient Document Management System

Partner: Attention Homes of Northwest Alabama, Inc.

## Challenge

Organizing paperwork and manually inputting data in spreadsheets and reports was significantly time consuming.

## Solution

Epson document scanners together with PSIGEN document management software helped Attention Homes of Northwest Alabama significantly reduce time spent on data entry, allowing staff to spend more time directly serving at-risk youth.

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# Night and Day

Partner: City of Escalon

## Challenge

Implement fast and reliable document scanners to ease transition from traditional paper-based files to the City's electronic document management system.

## Solution

Epson DS-770 and DS-530 color duplex scanners increase productivity with batch scanning and scan-to-application features, providing quick access to electronic files.

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# Government

## Moving to Document Scanners and Inkjet

Partner: ASCA Office Solutions

### Challenge

Strengthen and build new relationships by providing clients with document scanning and printing solutions designed for large-scale deployment in government offices where workgroup settings are paramount.

### Solution

Epson's Advantage Platinum partner program answers dealers' needs for cost-effective, reliable and proven digital imaging solutions designed to meet and exceed clients' expectations.

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Mobile Scanners

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# Streamlining the Vote

Partner: Utah County Elections Office

## Challenge

Upgrade outdated document management technology to be able to quickly and efficiently process voter registration documents.

## Solution

Epson's DS-970 document scanner to significantly reduce the time it takes staff to intake and process voter registration documents.

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# Why Epson Document Scanners?

Epson Business Document Scanners are helping organizations around the globe make the shift to paperless workflows. This transition requires high-performance, durable, and affordable document scanners that integrate well with Epson printers and leading scanning software solutions.

Discover how Epson Business Document Scanners can improve your business by visiting [epson.com/documentscanners](https://www.epson.com/documentscanners).

